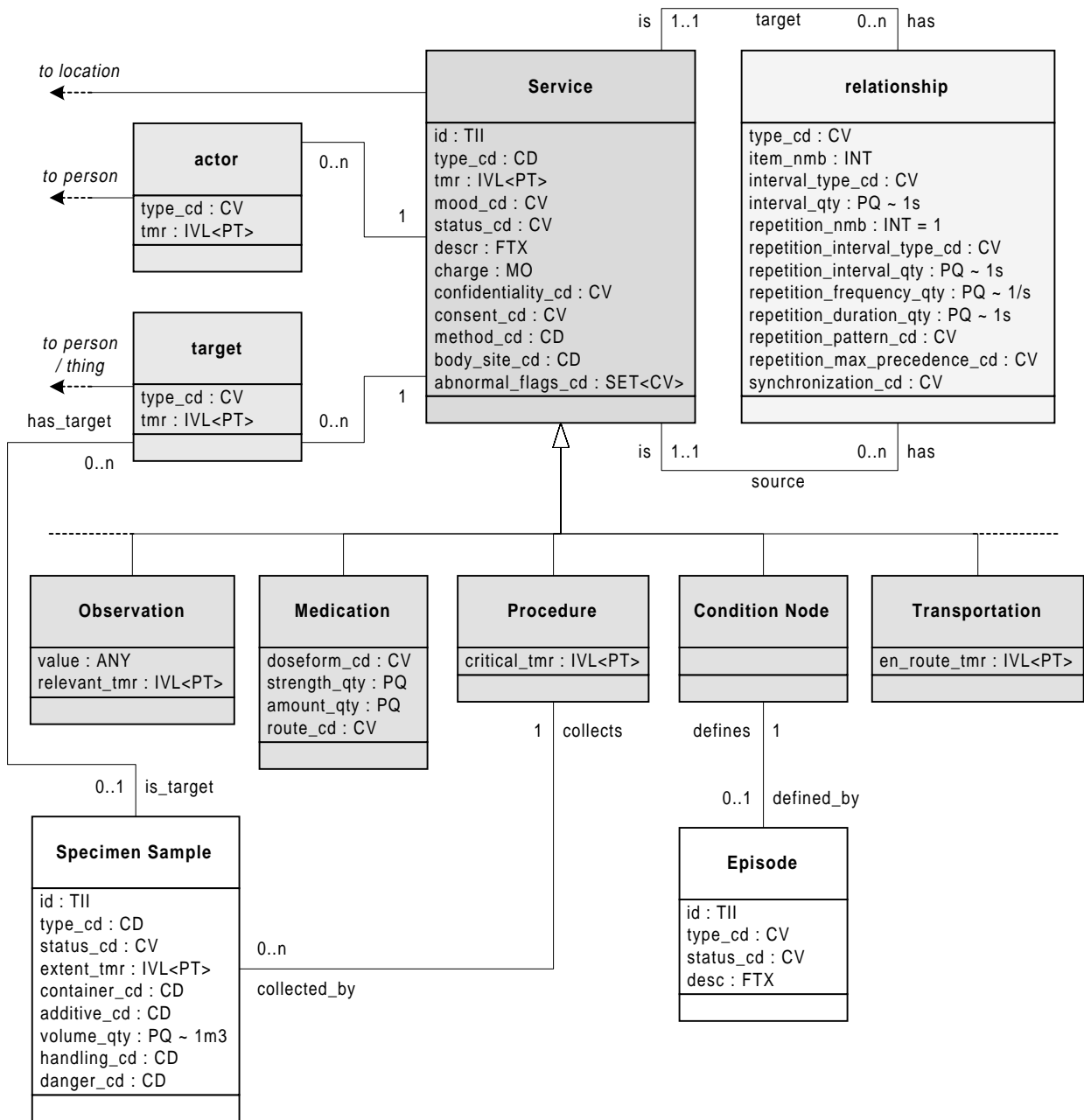


# The Unified<sup>2</sup> Service Action Model



You are looking at the master service, the service intent (or order) and the service event all at once. All have the same information elements, interpreted differently according to the "mood" of the service. E.g., "Service.tmr" is the time range of the service. For the performed or reported service (was: Service\_event) this is the actual time the service has been done. For the order, this is the time, the service is supposed to be done. For the master service, this is the time the service can be done.